

Open Report on behalf of Les Britzman, Chief Fire Officer

Report to:	Public Protection and Communities Scrutiny Committee
Date:	17 September 2019
Subject:	Anti-Social Behaviour update

Summary:

This report provides information on the key actions currently being undertaken by the Safer Lincolnshire Partnership Anti-Social Behaviour Core Priority Group to address anti-social behaviour in the county, and the specific contribution being made by Lincolnshire County Council (LCC) towards that agenda.

Actions Required:

Members of the Committee are invited to comment on the contents of this report, and consider the progress made by the Partnership in tackling anti-social behaviour throughout the county.

1. Background

The Safer Lincolnshire Partnership (SLP) and its collective members, of which Lincolnshire County Council is one, are committed to working collaboratively with the objective of keeping people in Lincolnshire safe. Anti-Social Behaviour is one of the priority areas for the partnership, and work is overseen by the Anti-Social Behaviour Core Priority Group (ASB CPG). The groups strategic aim is to reduce anti-social behaviour and the impact it can have on victims and communities, particularly those most vulnerable in society. Understanding the needs of victims is paramount to the response; whilst also ensuring perpetrators are tackled effectively using both informal and formal powers and tools available. Lincolnshire County Council provide both co-ordination and administration support to the ASB CPG.

2. Prevalence of ASB

Current analysis of anti-social behaviour in Lincolnshire is conducted using data recorded by Lincolnshire Police on reported incidents of anti-social behaviour. The ASB CPG acknowledge that anti-social behaviour is reported to a number of agencies and organisations, however at present there is no consistent approach to the storing and sharing of information in order to capture all data for analysis. ASB CPG members are currently working to rectify this by understanding the customer journey and exploring the possibility of a central hub for anti-social behaviour reports. Not only will this provide a more accurate picture of anti-social behaviour across Lincolnshire, it will also allow for more effective reporting and improve the

experience for victims; by making it clearer who to report ASB to, and directing calls to the most appropriate service.

For the twelve month period ending 31st March 2019, a total of 16,760 ASB incidents were recorded by Lincolnshire Police. This is a 20.5% decrease compared to the previous twelve month period. Whilst this presents a positive picture for Lincolnshire, it should be noted that this reduction will have been influenced by a change in recording practices within Lincolnshire Police, so will require close monitoring by the ASB CPG.

3. Activity to address ASB

The ASB CPG is currently working on a series of actions set by SLP following the 2018/21 Strategic Assessment to tackle key anti-social behaviour issues that require multi-agency/partnership intervention. This report covers some of the most prominent pieces of work and the progress/achievements made to date:

3.1 Devise a process to identify anti-social behaviour issues that are trending significantly upwards in specific areas of the county and develop a mechanism for developing and sharing good practise that results from tackling these issues.

LCC Community Safety Analysts have undertaken an analytical piece of work to ensure partners are informed of trends in anti-social behaviour, thereby ensuring agency activity and resources are properly directed. However, this strategic assessment also identified the need to consider soft intelligence (localised issues identified by partners) and to share learning (both successful and unsuccessful) to help formalise a best practise toolkit for anti-social behaviour problems. In response, the ASB CPG has created a template Case Study Form in order to provide a systematic means of recording this 'soft' information. The Anti-Social Behaviour Practitioner Group; consisting of Local Authority Anti-Social Behaviour Officers, Police Officers and Registered Housing Neighbourhood Officers, has been tasked with gathering this information to form an Anti-Social Behaviour Toolkit, which will then be made available to all partners.

3.2 Implement a new shared Case Management System

It is widely recognised (nationally) that anti-social behaviour cannot be tackled by one agency alone and that to provide an effective response agencies must work together. Working in partnership is central to Lincolnshire's approach and by doing so ensures more effective information sharing, improved coordination across agencies and allows for the sharing of good practice, skills and experience. In May 2018, to support a partnership response, partners (Police/Office of Police and Crime Commissioner and Local Authorities) jointly purchased an IT system (E-CINS) to specifically facilitate the response to vulnerable and repeat victims, persistent perpetrators and hot spot locations of anti-social behaviour.

Lincolnshire County Council's Community Safety Team has been instrumental in the implementation of E-CINS, by undertaking its procurement and on-going contract management. In addition to this the LCC Community Safety Strategy Co-

ordinator for Anti-Social Behaviour leads in the Project Management of E-CINS, to ensure the system is implemented and embedded effectively which has included the organising and delivery of essential user training for county users.

Substantial work has been undertaken to train over 240 users from across the police, local authorities and registered housing providers. Initial training has been followed by a refresher course to address identified training needs and further develop user's case management skills. It was also used as an opportunity to provide an input on the minimum standard operating procedures to ensure the consistent identification and management of cases on E-CINS. An ASB E-CINS Manual, along with other supporting material has been produced to further support users.

At present the E-CINS system can be accessed by the larger Registered Housing Providers, Future4Me and Victim Support; however this is soon to expand for the purpose of Anti-Social Behaviour Risk Assessment Conferences (ASBRAC), which will soon be delivered using E-CINS and will see use grow to include P3, Addaction, Community Rehabilitation Company, Fire and Rescue and Lincolnshire Partnership Foundation Trust.

Although the current priority for the ASB CPG is to fully embed E-CINS into anti-social behaviour working practices, it has been agreed that the Community Safety Co-ordinator for Anti-Social Behaviour will explore the expansion of E-CINS across other work streams as E-CINS has the capability to manage other areas of business such as Domestic Abuse (MARAC), Assisting Rehabilitation through Collaboration (ARC), Hate Crime, County Lines, and Licencing etc. This not only creates an opportunity for wider, more effective information sharing across different but often related work streams, it also allows for significant cost savings as there is no additional fee for additional users. A project plan has been produced to ensure any future development is implemented and managed effectively, and that the necessary measures are in place to ensure the systems long term sustainability.

Part of the project plan has been to produce a Partnership Agreement, to provide a systematic approach to the management and delivery of E-CINS across organisations in Lincolnshire; outlining the governance framework, commissioning/contract arrangements, current funding arrangements and respective responsibilities agencies are required to undertake when implementing the system within their organisation. This is been followed by the development of a Sustainability Plan, which will identify the resources and funding required to ensure longevity of the system.

A number of agencies have expressed an immediate interest in using E-CINS; recognising the benefits to information sharing and cost savings. This has led to the Blue Light Project (for treatment resistant street drinkers) beginning to use the system in June this year and soon to be followed by EDAN Lincs (county domestic abuse outreach service) in early August; both supported by the Community Safety Co-ordinator for Anti-Social Behaviour. Interest has also been expressed by representatives from ARC and by LCC for the management of MACE (Missing and Child Exploitation).

3.3 Resolve Anti-Social Behaviour Risk Assessment Conference (ASBRAC) attendance issues with mental health and social care agencies.

The ASBRAC is the process used to manage high risk victims, perpetrators and locations of Anti-Social Behaviour (ASB) using a multi-agency approach. The ASB CPG has worked hard to improve representation from mental health and adult safeguarding professionals at ASBRAC, to ensure an appropriate response/management of risk. To facilitate this, the process has been adapted to better cater for different agency needs i.e. introducing a single point of contact for the Lincolnshire Partnership Foundation Trust (LPFT) with the skills and knowledge of all service systems to co-ordinate delivery and ensure the right person attends, if required.

This action also involves a piece of work with Future4Me (previously the Youth Offending Service) to explore an opportunity for better ways of working, utilising the Joint Diversionary Panel (JDP). The JDP aims to reduce the number of first time entrants into the Youth Justice System by engaging young people at their first offence and applying a holistic multi-agency response. It is a joint initiative by Lincolnshire Police, Future4Me and Early Help. The panel gather all relevant information on the young person to ensure an informed and proportionate response to their offending behaviour, and offer support where it is identified. Decision making is a collective process; with views of all agencies taken into consideration when agreeing potential disposal outcomes.

Recognising the links between anti-social behaviour and crime and that the two acts can occur simultaneously, a process has been developed, which will allow young people engaging in anti-social behaviour to be referred into the JDP; providing access to much needed youth support and interventions. A 6 month pilot was launched in March 2019, which has recently been extended for a further 6 months in order to sufficiently test the process and its benefits. A full evaluation of the pilot will be undertaken to measure its effectiveness before being formally signed off by the ASB CPG.

4 Conclusion

The ASB CPG has made significant progress in delivering the key actions detailed in its delivery plan and LCC has been pivotal in this through its co-ordination and administration of CPG activity and the procurement and implementation of E-CINS.

5 Consultation

a) Have Risks and Impact Analysis been carried out?

Not Applicable

b) Risks and Impact Analysis

Not Applicable

6 Background Papers

There are no background papers.

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